

1 Data information notice in accordance with Regulation (EU) 2023/2854 (EU Data Act) for connected products

Products:

- Instantaneous electric water heaters:
 - Bosch Tronic 8501i(R), 7001(R)*, 5001(R)*, 4001(R)*
 - Buderus Logamax ED186, ED166*
- Storage electric water heaters:
 - Bosch Tronic 5501i(R)
 - Bosch Tronic 5601i(R)
 - Vulcano PrimeAqua Connect
- Instantaneous gas water heaters
 - Therm 5700 Series*

* Applicable with Wi-Fi accessory installed.

Connected products and related services of Bosch Thermotechnik GmbH generate various data and information during their use. The following provides information about the data transferred and made available when using the product and related services, how to access this data, and your data rights.

2 Type, format, and estimated volume of product data

The following data may be generated during operation of the product.

The data generated varies depending on the specific use of the product.

Types of product data

- Physical data: Current data (e.g. temperature, pressure, power, energy).
- Device identification data (e.g. serial number, hardware and software version).
- Status data (e.g. on/off, present/not present).
- Error messages.
- Setting values / user configurations (e.g. water setpoint temperature, time programs).

Estimated volume

The amount of data varies depending on the type of data and the use of the Service, with data volumes per data point ranging from 10 Byte/h to 100 kB/h.

Data format

The data is stored within the product in various data formats and, as part of a data export, is provided at least in the following data format:

- Raw data.

Raw data can only be converted to a readable format by the manufacturer, if the product is returned.

Currentness of data

The data in the product is generated during use and operation in real time and continuously.

3 Storage location and retention period

The data is stored in the product.

The data is transferred to the mobile device using the HomeCom Easy, MyBuderus or Vulcano Connect app.

If the product is returned to the manufacturer due to a defect, the manufacturer can access the information stored in the product to analyse the fault.

The data is periodically overwritten and deleted after a factory reset.

4 Access modalities

Direct data access is not available.

If, for example, the executing installation company or Bosch Thermotechnik GmbH gains access to the data in the context of a service deployment, please contact the respective data owner.

Data access requires the use of:

- a computer
 - associated software
 - data cable (USB)
- a mobile device compatible to one of the following apps:
 - HomeCom Easy
 - MyBuderus
 - Vulcano Connect



Original Quality by
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