

## 1 Data information notice in accordance with Regulation (EU) 2023/2854 (EU Data Act) for connected products

Residential Heat Generators and related system components ("Product").

Connected products and related services of Bosch Thermotechnik GmbH generate various data and information during their use. The following provides information about the data transferred and made available when using the product and related services, how to access this data, and your data rights.

## 2 Type, format, and estimated volume of product data

The following data may be generated during operation of the product.

The data generated varies depending on the specific use of the product.

### Types of product data

- Physical data: Current data (e.g. temperature, pressure, power, energy).
- Device identification data (e.g. serial number, hardware and software version).
- Status data (e.g. on/off, present/not present).
- Error messages.
- Setting values / user configurations (e.g. room setpoint temperature, time programs).

### Estimated volume

The amount of data varies depending on the data type and the use of the Service, with data volumes per data point ranging from 1 Bit/h to 10 KB/h.

### Data format

The data is stored within the product in various data formats and, as part of a data export, is provided at least in the following data format:

- CSV
- JSON
- XML
- TXT

### Currentness of data

The data in the product is generated either on request, on change with a resolution dependent on the data type or via broadcast.

## 3 Storage location and retention period

The data is stored in the product.

The data is transferred to the mobile device using the HomeCom Easy, MyBuderus, IVT Anywhere II, Vulcano Connectapp, EasyControl, MyMode, Nefit Easy, Worcester Wave, Bosch Control, Junkers Control, Buderus EasyMode, ELM Touch, Vulcano Control Connect, Bosch EasyRemote, Buderus MyDevice, IVT Anywhere, Nefit ProControl or elm Control.

If there is an internet connection, the data is transferred to the manufacturer's servers and saved.

If the product is returned to the manufacturer due to a defect, the manufacturer can access the information stored in the product to analyse the fault.

The data is periodically overwritten. In case of a power cycle or reset of individual system components, data can be deleted. Exceptions are stated within the technical documentation of the product.

## 4 Access modalities

You can access the data generated and potentially stored within the product as follows:

App: Data is accessible via the apps HomeCom Easy, MyBuderus, IVT Anywhere II, Vulcano Connectapp, EasyControl, MyMode, Nefit Easy, Worcester Wave, Bosch Control, Junkers Control, Buderus EasyMode, ELM Touch, Vulcano Control Connect, Bosch EasyRemote, Buderus MyDevice, IVT Anywhere, Nefit ProControl or elm Control.

Web Platform: Data is accessible via the gateway management portal

- <https://devices.bosch-homecom.com>
- <https://devices.ivt-connect.com>
- <https://devices.buderus-connect.de>

Data access requires the use of:

- a mobile device compatible with the named applications.
- the use of the named web platforms.



Original Quality by  
Bosch Thermotechnik GmbH  
Sophienstrasse 30-32  
35576 Wetzlar, Germany

